



Dear Guest,

Safety of our Guests, Owners, Housekeeping and Staff is our priority and of utmost importance. We have studied the Centers for Disease Control and Prevention (CDC) guidelines as well as recommendations from the VRHP, VRMA and Airbnb guidelines. Below is a summary of extra steps that have been taken to create a safer environment for all and slow the spread of infection.

Essential items have been placed on the kitchen counter for our guests: individual soap packets, paper towels and toilet paper. Bed and Bath Linens have been placed in protective wrap for your safety.

GUESTS Should: Frequently wash your hands thoroughly. Use soap and water, and wash for at least 20 seconds. If that's not possible, use a hand sanitizer with at least 60% alcohol.

4 Seasons Vacation Rentals Covid 19 Cleaning & Disinfecting Policy

When it comes to preventing the spread of germs, it helps to understand the difference between cleaning and disinfecting. Cleaning is defined by the CDC as "the removal of germs, dirt, and impurities from surfaces. It does not kill germs, but by removing them, it lowers their numbers and the risk of spreading infection." Disinfecting is when you use chemicals to kill germs (like spraying with a bleach solution). By cleaning first, then disinfecting, you can lower the risk of infection. The EPA offers a list of products with "Emerging Viral Pathogens AND Human Coronavirus claims for use against SARS-CoV-2."

<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

Housekeepers have worn protective gear: disposable gloves, aprons or gowns, and facial coverings (like homemade or purchased masks) providing additional protection.

Housekeepers have cleaned, then disinfected: Use detergent or soap and water to remove dirt, grease, dust, and germs. Once the surface is clean, then it is disinfected. We use disinfectants registered by the Environmental Protection Agency, as well as cleaning solutions with diluted household bleach or at least 70% alcohol, which are believed to be effective against the coronavirus.

-Disinfect frequently touched surfaces: light switches, doorknobs, remote controls, and faucet handles, house keys, key box and keyless entry.

-Disinfect: Surfaces, Tables, Fan and lamp chains, Window sills and window handles, Thermostats, hairdryers, Railings, Ironing boards and irons, Garbage and recycling bins, sinks, Cabinet handles and pulls, oven, toaster, pressure cooker, coffee maker, etc., oil, salt and pepper shakers, commonly used spices and containers, etc., dishware, cookware, utensils, ceramic bowls, kids' plasticware, etc., Hard-backed chairs, Sinks, Toilets, Faucet handles, Showers and tubs, Shower curtains and doors, Shampoo, conditioner, body wash, and soap dispensers, Hangers and luggage racks, Nightstands, Range, Refrigerator, Dishwashers, Vacuum cleaners, Washer/dryer units, Microwave, Toys, Portable cribs and playpens, high chairs, Bikes, Umbrellas, Games, Books, Laundry baskets, vacuum cleaner, appliances, etc.

- Wash all linens at the highest heat setting recommended by the manufacturer. That includes bed sheets, mattress covers, hand and bath towels, kitchen towels, pot holders and blankets. Disinfect comforters, shams, and pillows.

We ask that our guest upon checkout:

-Turn on ceiling fans.

-Follow all other Check-out Instructions

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